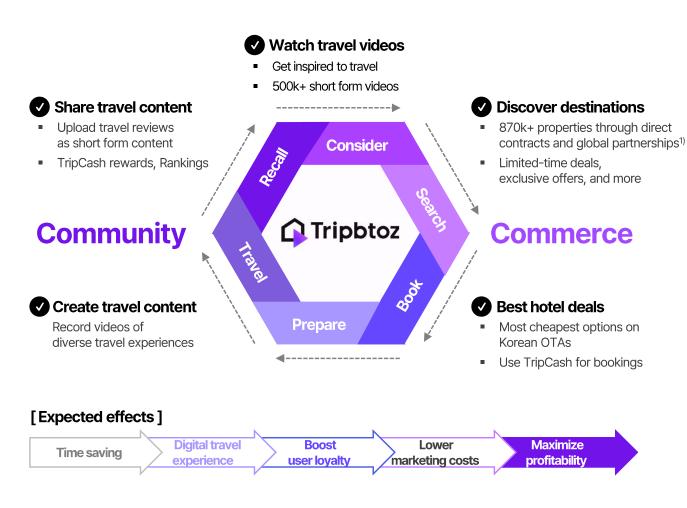
# Company Introduction

2025.06



# Tripbtoz has a unique BM that provides non-stop service in all the processes of travel planning, booking, and recall, and is a next-generation platform that satisfies both consumers and suppliers in the travel industry

#### Strategy for building platform ecosystems

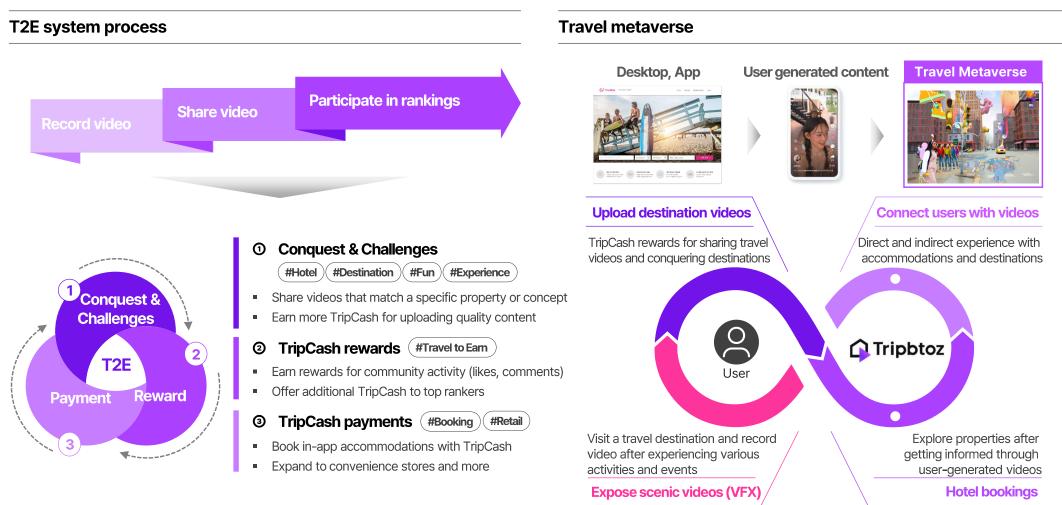




Note: 1) First Korean startup to enter HotelsCombined



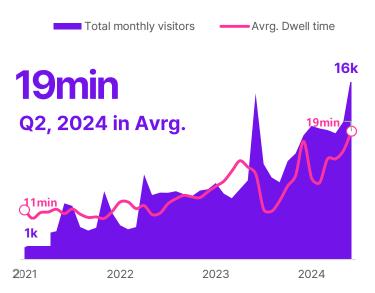
# As a platform that combines communication and commerce, Tripbtoz is the first to introduce the 'T2E system' to attract users to continue transactions through the lock-in effect, and provides a differentiated travel experience based on the metaverse



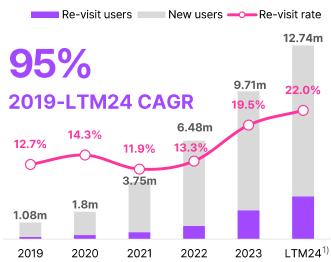
Source: Target company presentation

### Tripbtoz is experiencing explosive growth with its hotel booking, travel video, community, and gaming services, creating a virtuous cycle of user acquisition

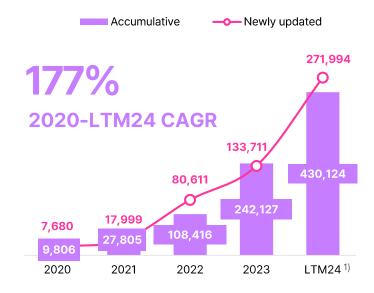




#### Retention



#### # of travel video content



#### **Growth in service visitors**

- Visitors in June 2024: 16k+, the most ever
- Successfully maximized time spent on Btozworld<sup>2)</sup>
   (11 minutes in 2021 → 19 minutes in June 2024)
- Increased app visitors due to community activation is the main driver of increased service visitors (22% of total visitors)

#### Improved retention with brand awareness

- Returning visitors have grown at a 5-year CAGR of 95%, with sustained growth over the last 3 years.
- Expected to increase due to the convenience and brand awareness of the Super App, which provides all travel-related processes in one app.

### Marketing effectiveness with user-generated content uploads

- Newly uploaded videos grew at a CAGR of 177%.
- Users: Upload content and get paid in TripCash
- Potential Travelers: Get trusted information about destinations through user-generated videos
- Tripbtoz: Acquire fans and promote their brand by sharing costs with users

Note: 1 LTM24 = July 2023 to June 2024; 2 Watch videos and interact with each other through play missions



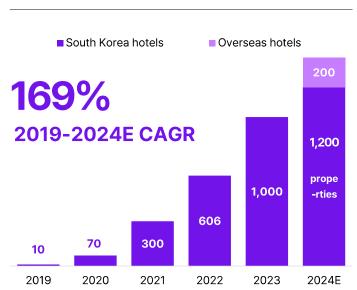
# of direct hotel contracts

### Tripbtoz has expanded its global network and price competitiveness, achieving 5-year CAGR of 100% in transaction volume growth through various acquisition strategies

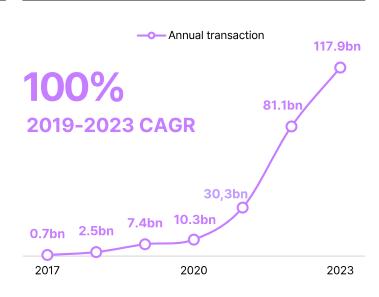
# of bookings

2019

2020







#### **Expansion of direct hotel contracts**

- Receive best rates and promotions in exchange for upfront payments to direct hotels
- Signed 1,000 direct contracts with major hotels including Marriott, Hyatt, Intercontinental, The Shilla, Lotte, and others
- Plan to expand international direct contracts, starting with the Dusit hotels in 2024

#### Competitive pricing by holding the lowest price

2021

2022

2023

- 330,000 accommodation bookings in 2023, a CAGR of 95% over the past 5 years
- Accelerate market penetration by securing a 17% share of the lowest price on Naver through various strategies to secure competitive pricing (contracts with global companies, direct linkage<sup>2)</sup> with hotel PMS, etc.)

#### Years of scaling business

Trending transactions<sup>1)</sup>

- 2018: Video-based app launched
- 2019: Entered HotelsCombined
- 2020: Achieved 200 direct contracts in Korea
- 2021: Participated in Korea Accommodation Sales Expo (3rd place)
- 2022: Participated in Korea Accommodation Sale Festa (3rd place)
- 2023: Opened global app/web service

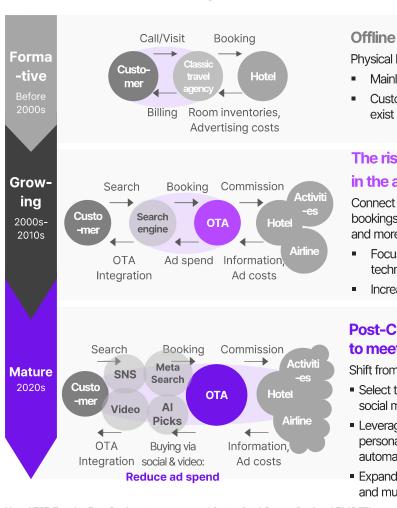
Note: 1) For 2017, transactions from 3Q after launch;

2) A hotel property management system, software that integrates and automates key operational functions of a hotel



## As the paradigm shifts, OTAs that leverage user experience, big data, and AI are gaining traction Tripbtoz combines travel communities with OTA services and leads the OTA trend

#### Global travel market paradigm shift



#### Offline travel agency

Physical location-based operations

- Mainly package travel, group tours
- Customer information asymmetries exist

### The rise of OTAs in the age of platforms

Connect to flight and accommodation bookings, itineraries, transportation, activities, and more

- Focus on ICT and wireless network technologies related to smart devices
- Increased reliance on OTAs by hospitality

### Post-COVID, Al transformation to meet consumer needs

Shift from provider to consumer centric

- Select third-party experience offerings on social media
- Leverage big data and Al to deliver personalized recommendations and automated services
- Expand market with a global network and multi-language support

#### **Key OTA player trends**

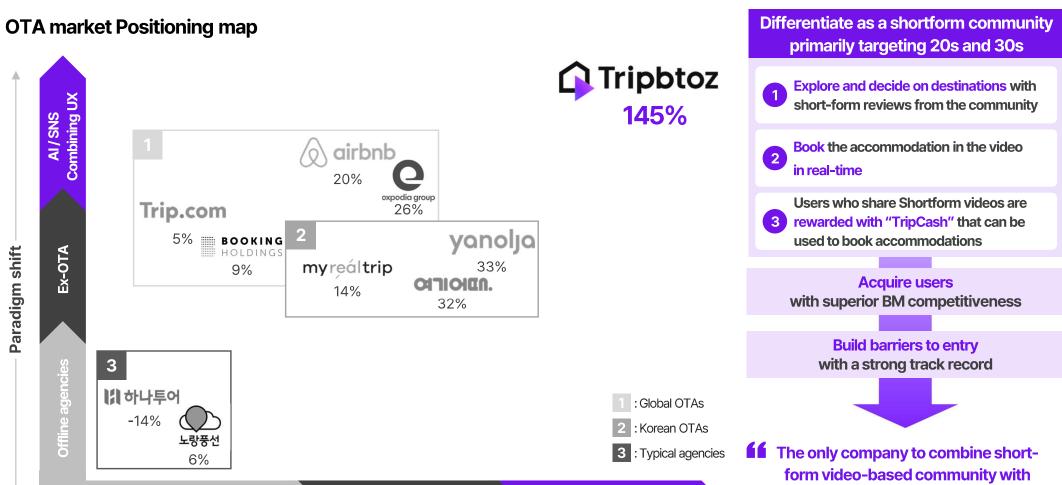
	Player	Features
Emerging OTA	<b>☆</b> Tripbtoz	Combine video-based travel community + OTA services - Provide T2E <sup>1)</sup> services as well as communicate travel experiences between users through user-generated content - Grow own virtual hotel, exchange profits for TripCash and experience Travel Metaverse
Global OTAs	BOOKING	Apply OpenAI's ChatGPT technology to provide customer service features and recommendations
	expedia	Apply AI to personalize travel services
		Leverage Instagram marketing, use profile links and swipe features to drive clicks to its website
Korean OTAs	yanolja	Responding to outbound demand by acquiring 'Interpark', 'Triple' and others. Digital hotel management system to be promoted through cloud services
	OTIOIII.	Acquisition of 'MangoPlate' and investment in 'Online Tour' to drive users to the app

Tripbtoz is leading the OTA trend by successfully integrating social media and the metaverse into its business model, following the industry's first T2E adoption.

Note: 1 T2E: Travel to Earn, Services to earn money while traveling / Source: Samjong KPMG ERI



# Tripbtoz has achieved an impressive 145% CAGR in revenue growth by effectively combining social media and user experience with the 20-30s generation, which currently leads the OTA market



High

Source: Tripbtoz, DART, Capital IQ

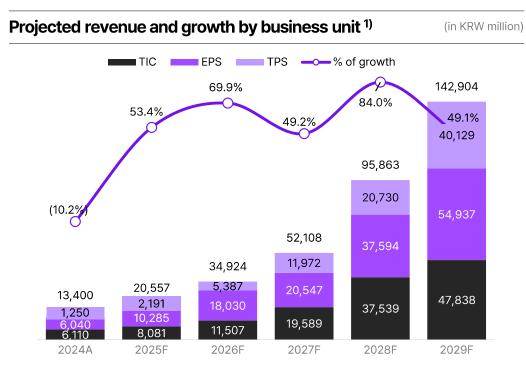
Medium

Revenue growth rate ('19-'23)

hotel booking commerce, positioning

itself as the TikTok of OTAs.

## For '29, Tripbtoz expects to achieve revenue of KRW 142,969 million, EBITDA of KRW 33,057 million, and an EBITDA% of 23.1%





(in KRW million)



#### Potential for rapid growth

- Based on its unique business model and Al data technology,
   various new businesses such as TPS and TNS will be launched in the future
- Sustain revenue growth through international entities and expanded direct contracting
- Revenue is expected to reach KRW 142,969 million in '29, with a 6-year average revenue growth rate of 44.1% and high profitability

Note: 1 Other business segment pro forma period revenue of KRW 64 million, assuming no profit or loss for TNS business segment

#### Multiple strategies to improve operating profit

- EBITDA in '24 is expected to be KRW -3,096 million due to development expenses for new business, strengthening IT security, and expenses related to the launch of Btozpay.
- Expected EBITDA% of 23.1% in '29 due to
  - 1) decrease in fixed rate due to increase in sales,
  - 2) decrease in meta fee due to increase in the proportion of own app/web transactions,
  - 3) decrease in PG fee due to launch of Btozpay, and
  - 4) reduction in commission cost due to strengthening TPS competitiveness



## Tripbtoz provides the most targeted marketing based on travel trends and users based on rich user data from search engines, ads, and partner inventory data

#### User data-driven technology capabilities

#### Large volumes of heterogeneous DB

Actabased to transla and user poods

User data from external marketing

#### Partner inventory data

Rich user data

Featured on global meta-search engines such as Naver Hotels, HotelsCombined, Kayak, TripAdvisor, etc.

Match ads to trends and user needs extracted from metrics query analysis

Cross-supply agreements with the top 3 global OTAs - Expedia, Booking.com and Trip.com

Serving 2 million+ hotel search queries per day

→ Time-series analysis of users' preferred locations and hotel preferences by time of day

Continuous user management through tracking code based on user funnels

Real-time collection of over 1 million hotels and theirpricing information



**Processing** techniques



Technical competitive-ness

- ① Data lake<sup>1)</sup>: Adopt a modern, data lake-based architecture that overcomes the limitations of traditional warehouse structures
- ② Stream mining<sup>2)</sup>: Developed seasonal and regional best price prediction models to recommend the lowest price at the best time

Collect a variety of key data in real time and leverage core data processing technologies to provide "optimized and targeted marketing based on travel trends and users"

Note: 1 Unified storage for storing structured, semi-structured, and unstructured data of any size, also known as distributed data integration;

2 The process of extracting knowledge from data that occurs continuously in real time



## The travel industry is leveraging AI to develop its own Travel Tech and invest in innovative technologies to personalize travel for consumers

#### **Travel Tech concepts and services**







The term combines travel and technology to describe the adoption of innovative technologies such as the cloud and metaverse into the tourism industry

#### [Featured services]

**Hotel booking** 

Recommend tailored properties based on algorithms and big data

Transportation

Real-time hailing and payment

Manage travel

Automated travel bookings

#### [Impact of Travel Tech]

#### **OTA**

#### Implement personalized travel

Automated travel recommendations and curation services to provide personalized information

Ð

Increase customer satisfaction by responding quickly to consumer feedback with real-time Al filtering



Increase marketing efficiency with datadriven performance analysis, demand forecasting, and automated analytics

#### **Travel Tech startups in Korea**

Player

A new kind of travel platform that combines a video-based travel community with traditional OTA services

Differentiate the customer experience with TripTalk, a two-way communication feature that allows users to book travel based on other users' reviews of destinations and stays

Join the Tokyo Tourism Enterprise Support Center, opened by the Korea Tourism Organization in 2023:
A prime case of traveltech localization



- Leverage Al to create personalized itineraries
- Create personalized courses with an algorithm that takes into account traveler characteristics and makes recommendations based on destination big data
- Focus on differentiated services to meet the needs of consumers who prefer smaller and more personalized domestic travel
- Recommend unique spaces around the world

#### daytrip

Recognize that commercial testimonials on the internet are eroding the credibility of information and continue to work to build trust and differentiation



- Offer specialized bookings for longer stays at hotels
- Differentiate by leveraging hotel vacancies to offer consumers a month's stay at a premium hotel at an affordable price

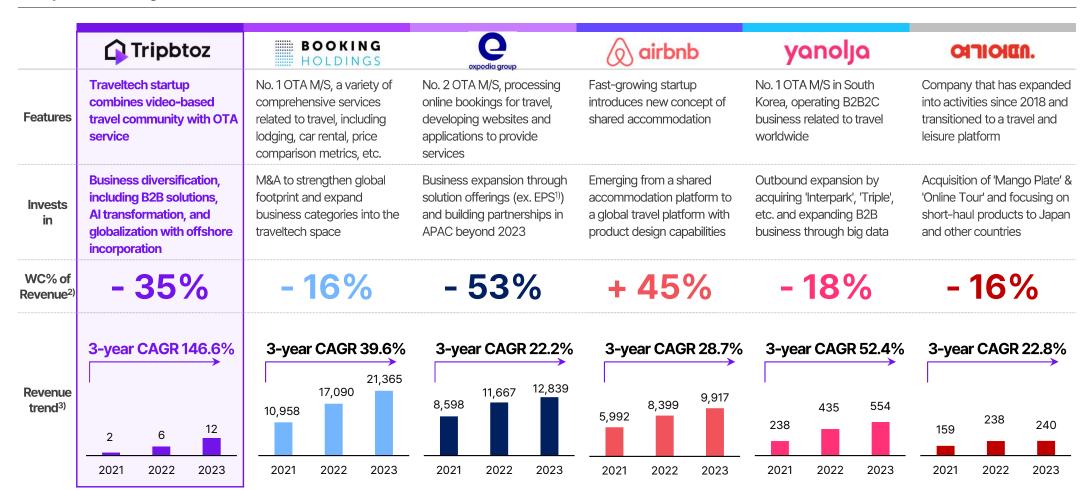
Tripbtoz has established a leading position in the traveltech space by extending the reach of travel experiences through innovative technology

Source: KIBO, Samjong KPMG ERI



### Tripbtoz's revenue generating capabilities and negative working capital structure enable strong cash flow generation, which is helping the company expand its market dominance

#### **Analysis of leading OTAs**



Note: 1 A B2B business that provides travel booking technology and services to partner companies, enabling them to offer integrated travel solutions to their customers;

2 Net working capital as a percentage of revenue as of 2023 includes accounts receivable, inventory, accounts payable, prepaid expenses, advances, accounts receivable, and accounts payable

3 In USD mn; Source: Dart, Capital IQ, Nice Bizline



## Tripbtoz has the potential to succeed by expanding its portfolio of new businesses, including 1) TPS, 2) TNS, and 3) overseas incorporation

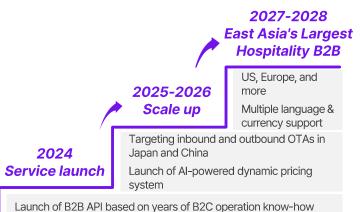
#### Excellent growth potential based on expanding business portfolio

Tripbtoz Partner Solution (TPS)

Increase profitability with B2B solution to deliver lowest-priced accommodation inventory to OTAs worldwide

#### [TPS]





Providing inventory to sales channels such as Qunar, Haiguan,

The Next Space (TNS)

Bring AI to hospitality's digital/CX concierge services<sup>2)</sup>

#### [TNS]



- Hotel operations consulting that ensures suppliers' operational profitability by achieving the price competitiveness required for economy hotels
- Providing Al transformation services to hotels under
   3 stars in metropolitan areas
- Goal of 150 hotels in the next 5 years

Global expansion

Diversify businesses

by establishing offshore entities and expanding channels with a focus on East Asia



- 1) Local policy funding, 2) Overseas strategic investment, 3) Drive offshore incorporation with access to skilled talent for global OTAs
- Secure global competitiveness in service through overseas subsidiaries
- 1 in '24 → 5 in '25 (Japan, Singapore, etc.)
   → 9 in '28 (North America, Europe, etc.)

Note: 1 White label hotel API

Agoda, Kakao, etc.

2 Digital concierge: providing services using Al assistants, CX concierge: providing customer consultation and response services from a centralized service center



#### "Global No. 1 Travel Media Platform" Tripbtoz has experienced explosive growth since 2017

#### **Company highlights**

#### 2017 ~ 2018

#### **Establish a foundation**

- Launched Tripbtoz mobile & desktop applications
- Signed a supply agreement with Ctrip
- Won the Startup Demo Day at the World Tourism Forum (WIT)
- Selected as a K-Global ICT Innovative Entrepreneur by NIPA
- Registered as a venture company



#### 2019 ~ 2022

#### **Build a local network**

- Selected for data voucher company
- Selected as a Growth Venture Company by KTO
- Launched Joint travel platform TTBB with KB Kookmin Card
- Partnered with HotelsCombined, Naver



- Won the "2020 Challenge! K-Startup" Minister's Award
- Selected as the Best Job Creation
   Company (Minister's Award) by KTO

2023 ~ 2025

#### Go globa



- Selected as the top global expansion company by KTO
- Selected for supporting global expansion capabilities of metaverse contents by NIPA
- Selected for the Global Accelerating Program by the Ministry of SMEs
- Won "2022 Tourism Promotion Award" by the Prime Minister



2026 ~ 2028

### Expand networks with global services

- Selected for the President's Economic Mission (UAE, USA, and Saudi Arabia)
- Launched English service for Tripbtoz on app/web
- Won the Grand Prize at the MCST and KTO's 'Tourism Venture Day 2023' (Ministerial Award, Enterprise Growth)
- Signed a MOU with Singapore Tourism Board(STB) to jointly run the challenge event 'Singapore League' and 'Singapore Mission'

Source: Target company presentation



## Play · Share · Stay



Founder & CEO | **Jiha, Jung** jihaj@tripbtoz.com